

## MASTERS IN INFORMATION SYSTEMS MANAGEMENT ANNUAL ASSESSMENT PLAN & FINDINGS 2020-2021 ACADEMIC YEAR

### 2020 – 2021 CURRICULUM MAP

	<b>PLO 1</b> Assess business needs and appropriate technological solutions.	<b>PLO 2</b> Evaluate the interrelationships among user needs, business goals, and technology solutions.	<b>PLO 3</b> Apply strategic planning methods to long-term technological solutions.	<b>PLO 4</b> Integrate dynamic business data demands and interface ease-of-use technology solutions.	<b>PLO 5</b> Apply effective project management, business technology management, and budgeting models.
<i>ISM 500: Introduction to Management of Information Systems</i>	I	I			
<i>ISM 510: Introduction to Computer Programming for Business Applications</i>	I	I		I	I
<i>BUS 600: Management Communications with Technology Tools</i>	R				
<i>OMM 622: Financial Decision-making</i>			R		R
<i>INF 630: Systems Analysis and Design</i>	R		I	I	R
<i>ISM 640: Computer Networking and Telecommunication Design</i>	R	R	R		R
<i>ISM 641: Database Design and Management</i>	R	R	R	R	
<i>ISM 642: Information Security and IT Governance</i>	R	R	R		R
<i>ISM 643: Leadership in Business Systems Development</i>	R	R	R		R
<i>ISM 644: Legal and Ethical Issues in Technology</i>	R	R		R	
<i>ISM 645: Information Technology Strategic Planning</i>	M	M	M	M	M

I (Introduced), R (Reinforced), or M (Mastered).

<b>ANNUAL ASSESSMENT PLAN FINDINGS</b>					
<b>PLO 1 - Assess business needs and appropriate technological solutions.</b>					
<b>MEASURE</b>	<b>ACCEPTABLE TARGET</b>	<b>TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET</b>	<b>TOTAL NUMBER OF STUDENT RECORDS OBSERVED</b>	<b>ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET</b>	<b>ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA</b>
Direct Measure 1: ISM 500 - Final Paper	70% of Master of Information System Management student records must receive a	915	1040	87.98%	1. EXCEEDS THE ACCEPTABLE TARGET

	Proficient or Distinguished evaluation on relevant content criteria mapped to this PLO.				
Direct Measure 2: ISM 645 - Final Assignment	70% of Master of Information System Management student records must receive a Proficient or Distinguished evaluation on relevant content criteria mapped to this PLO.	77	102	75.49%	1. EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 3: CPC Comprehensive Exam - Business Integration and Strategic Management Section	Master of Information Systems Management students, on average, will score at or above the average in the Peregrine Academic Services (PAS) Online Campus and Traditional Campus Aggregate Pools related to the management section of the CPC comprehensive exam when compared to other competitive programs.	UAGC Mean = 701 Traditional Mean = 619 Online Mean = 617	UAGC Total = 99 Traditional Total = 8040 Online Total = 30720	On average M Information Systems Management students scored above the average of the Peregrine Academic Services Online Aggregate Pool and above the average of the Traditional Aggregate Pool on the Business Integration and Strategic Management section of the Common Professional Component	1. EXCEEDS THE ACCEPTABLE TARGET

				comprehensive exam.	
Direct Measure 4: CPC Comprehensive Exam-Score	90% of Master of Information Systems Management students must score 400 or higher on the CPC comprehensive exam.	98	99	98.99% (Mean = 687, Standard Deviation = 127)	1. EXCEEDS THE ACCEPTABLE TARGET
Indirect Measure 1: End of Program Survey – PLO 1	70% or more of students exiting the program will express satisfaction on the End of Program Survey by indicating either “Agree” or “Strongly Agree.” The item to be used will be:  • I effectively assessed business needs and appropriate technological solutions using analytical and critical thinking.	23	23	100.00%	1. EXCEEDS THE ACCEPTABLE TARGET
<b>PLO 2 - Evaluate the interrelationships among user needs, business goals, and technology solutions.</b>					
<b>MEASURE</b>	<b>ACCEPTABLE TARGET</b>	<b>TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET</b>	<b>TOTAL NUMBER OF STUDENT RECORDS OBSERVED</b>	<b>ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING</b>	<b>ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET</b>

				ACCEPTABLE TARGET	2. MEETS THE ACCEPTABLE TARGET  3. DOES NOT MEET THE ACCEPTABLE TARGET  4. INSUFFICIENT DATA
Direct Measure 1: ISM 500 - Final Paper	70% of Master of Information System Management student records must receive a Proficient or Distinguished evaluation on relevant content criteria mapped to this PLO.	748	832	89.90%	1. EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: ISM 645 - Final Assignment	70% of Master of Information System Management student records must receive a Proficient or Distinguished evaluation on relevant content criteria mapped to this PLO.	327	410	79.76%	1. EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 3: CPC Comprehensive Exam - Information Systems Management Section	Master of Information Systems Management, on average, will score at or above the average in the Peregrine Academic Services (PAS) Online Campus and Traditional Campus Aggregate Pools related to the management section of the CPC comprehensive exam	UAGC Mean = 710  Traditional Mean = 605	UAGC Total = 99	On average M Information Systems Management students scored above the average	1. EXCEEDS THE ACCEPTABLE TARGET

	when compared to other competitive programs.	Online Mean = 596	Traditional Total = 4230 Online Total = 17940	of the Peregrine Academic Services Online Aggregate Pool and above the average of the Traditional Aggregate Pool on the Information Systems Management section of the Common Professional Component comprehensive exam.	
Direct Measure 4: CPC Comprehensive Exam-Score	90% of Master of Information Systems Management students must score 400 or higher on the CPC comprehensive exam.	98	99	98.99% (Mean = 687, Standard Deviation = 127)	1. EXCEEDS THE ACCEPTABLE TARGET
Indirect Measure 1: End of Program Survey – PLO 2	70% or more of students exiting the program will express satisfaction on the End of Program Survey by indicating either “Agree” or “Strongly Agree.” The item to be used will be:	23	23	100.00%	1. EXCEEDS THE ACCEPTABLE TARGET

	<ul style="list-style-type: none"> <li>I effectively evaluated the interrelationships between user needs, business goals, and technology solutions.</li> </ul>				
<b>PLO 3 - Apply strategic planning methods to long-term technological solutions.</b>					
<b>MEASURE</b>	<b>ACCEPTABLE TARGET</b>	<b>TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET</b>	<b>TOTAL NUMBER OF STUDENT RECORDS OBSERVED</b>	<b>ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET</b>	<b>ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA</b>
Direct Measure 1: ISM 645 - Final Assignment	70% of Master of Information System Management student records must receive a	980	1132	86.57%	1. EXCEEDS THE ACCEPTABLE TARGET

	Proficient or Distinguished evaluation on relevant content criteria mapped to this PLO.				
Direct Measure 2: CPC Comprehensive Exam - Business Integration and Strategic Management Section	Master of Information Systems Management, on average, will score at or above the average in the Peregrine Academic Services (PAS) Online Campus and Traditional Campus Aggregate Pools related to the management section of the CPC comprehensive exam when compared to other competitive programs.	UAGC Mean = 701 Traditional Mean = 619 Online Mean = 617	UAGC Total = 99 Traditional Total = 8040 Online Total = 30720	On average M Information Systems Management students scored above the average of the Peregrine Academic Services Online Aggregate Pool and above the average of the Traditional Aggregate Pool on the Business Integration and Strategic Management section of the Common Professional Component comprehensive exam.	1. EXCEEDS THE ACCEPTABLE TARGET
	90% of Master of Information Systems Management students must score 400 or higher on the CPC comprehensive exam.	98	99	98.99%	1. EXCEEDS THE ACCEPTABLE TARGET



Direct Measure 3: CPC Comprehensive Exam-Score				(Mean = 687, Standard Deviation = 127)	
Indirect Measure 1: End of Program Survey – PLO 3	70% or more of students exiting the program will express satisfaction on the End of Program Survey by indicating either “Agree” or “Strongly Agree.” The item to be used will be:  • I effectively applied strategic planning methods for long term technological solutions.	23	23	100.00%	1. EXCEEDS THE ACCEPTABLE TARGET
<b>PLO 4 - Integrate dynamic business data demands and interface ease-of-use technology solutions.</b>					
<b>MEASURE</b>	<b>ACCEPTABLE TARGET</b>	<b>TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET</b>	<b>TOTAL NUMBER OF STUDENT RECORDS OBSERVED</b>	<b>ASSESSMENT RESULTS:  PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET</b>	<b>1. EXCEEDS THE ACCEPTABLE TARGET  2. MEETS THE ACCEPTABLE TARGET  3. DOES NOT MEET THE ACCEPTABLE TARGET  4. INSUFFICIENT DATA</b>

<p>Direct Measure 1: ISM 510 - Final Paper</p>	<p>70% of Master of Information System Management student records must receive a Proficient or Distinguished evaluation on relevant content criteria mapped to this PLO.</p>	<p>178</p>	<p>228</p>	<p>78.07%</p>	<p>1. EXCEEDS THE ACCEPTABLE TARGET</p>
<p>Direct Measure 2: ISM 645 - Final Assignment</p>	<p>70% of Master of Information System Management student records must receive a Proficient or Distinguished evaluation on relevant content criteria mapped to this PLO.</p>	<p>517</p>	<p>614</p>	<p>84.20%</p>	<p>1. EXCEEDS THE ACCEPTABLE TARGET</p>
<p>Direct Measure 3: CPC Comprehensive Exam - Information Systems Management Section</p>	<p>Master of Information Systems Management, on average, will score at or above the average in the Peregrine Academic Services (PAS) Online Campus and Traditional Campus Aggregate Pools related to the management section of the CPC comprehensive exam when compared to other competitive programs.</p>	<p>UAGC Mean = 710 Traditional Mean = 619 Online Mean = 617</p>	<p>UAGC Total = 99 Traditional Total = 8040 Online Total = 30720</p>	<p>On average M Information Systems Management students scored above the average of the Peregrine Academic Services Online Aggregate Pool and above the average of the Traditional Aggregate Pool on the Business Integration and Strategic Management section of the</p>	<p>1. EXCEEDS THE ACCEPTABLE TARGET</p>

				Common Professional Component comprehensive exam.	
Direct Measure 4: CPC Comprehensive Exam-Score	90% of Master of Information Systems Management students must score 400 or higher on the CPC comprehensive exam.	98	99	98.99% (Mean = 687, Standard Deviation = 127)	1. EXCEEDS THE ACCEPTABLE TARGET
Indirect Measure 1: End of Program Survey – PLO 4	70% or more of students exiting the program will express satisfaction on the End of Program Survey by indicating either “Agree” or “Strongly Agree.” The item to be used will be:  • I effectively integrated dynamic business data demands using ease-of-use technology solutions.	21	23	91.30%	1. EXCEEDS THE ACCEPTABLE TARGET
<b>PLO 5 - Apply effective project management, business technology management, and budgeting models.</b>					
<b>MEASURE</b>	<b>ACCEPTABLE TARGET</b>	<b>TOTAL NUMBER OF STUDENT RECORDS MEETING</b>	<b>TOTAL NUMBER OF STUDENT RECORDS OBSERVED</b>	<b>ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS</b>	<b>ASSESSMENT RESULTS:</b>

		ACCEPTABLE TARGET		MEETING ACCEPTABLE TARGET	1. EXCEEDS THE ACCEPTABLE TARGET  2. MEETS THE ACCEPTABLE TARGET  3. DOES NOT MEET THE ACCEPTABLE TARGET  4. INSUFFICIENT DATA
Direct Measure 1: ISM 645 - Final Assignment	70% of Master of Information System Management student records must receive a Proficient or Distinguished evaluation on relevant content criteria mapped to this PLO.	970	1128	85.99%	1. EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: CPC Comprehensive Exam - Business Integration and Strategic Management Section	Master of Information Systems Management, on average, will score at or above the average in the Peregrine Academic Services (PAS) Online Campus and Traditional Campus Aggregate Pools related to the management section of the CPC comprehensive exam when compared to other competitive programs.	UAGC Mean = 701  Traditional Mean = 619  Online Mean = 617	UAGC Total = 99  Traditional Total = 8040	On average M Information Systems Management students scored above the average of the Peregrine Academic Services Online Aggregate	1. EXCEEDS THE ACCEPTABLE TARGET

			Online Total = 30720	Pool and above the average of the Traditional Aggregate Pool on the Business Integration and Strategic Management section of the Common Professional Component comprehensive exam.	
Direct Measure 3: CPC Comprehensive Exam-Score	90% of Master of Information Systems Management students must score 400 or higher on the CPC comprehensive exam.	98	99	98.99%  (Mean = 687, Standard Deviation = 127)	1. EXCEEDS THE ACCEPTABLE TARGET
Indirect Measure 1: End of Program Survey – PLO 5	70% or more of students exiting the program will express satisfaction on the End of Program Survey by indicating either “Agree” or “Strongly Agree.” The item to be used will be:  • I effectively applied effective project management business technology	21	23	91.30%	1. EXCEEDS THE ACCEPTABLE TARGET

	management, and budgeting models to enterprise issues.				
<b>OVERALL RECOMMENDATIONS</b>					
<p><i>Overall, it is recommended to review the assessment plans (including measures used, alignment mapping, and targets set) and curriculum map in preparation for the 2021-2022 assessment cycle. This will determine the appropriateness of the assignments and mapping for each PLO.</i></p>					

<b>ANNUAL ASSESSMENT PLAN ACTION ITEM STATUS REPORT</b>				
<b>OUTCOME</b>	<b>MEASURE</b>	<b>KEY/RESPONSIBLE PERSONNEL</b>	<b>STATUS</b>	<b>ANTICIPATED DATE OF COMPLETION</b>
<b>4</b>		<b>Lead Faculty, Core Faculty</b>	<b>Not Started</b>	<b>21-22AY</b>
<b>Action Details</b>	Direct Measure ISM 510 Continue to monitor ISM 510 learning outcomes and meet with the faculty to address the support for the course for an improved student success target rate. Observe and identify where students possibly may need additional support and add better alignment.			
<b>OUTCOME</b>	<b>MEASURE</b>	<b>KEY/RESPONSIBLE PERSONNEL</b>	<b>STATUS</b>	<b>ANTICIPATED DATE OF COMPLETION</b>
<b>1-5</b>		<b>Lead Faculty, Core Faculty</b>	<b>Not Started</b>	<b>21-22AY</b>
<b>Action Details</b>	Review Direct Measure ISM645 Final Paper for updated curriculum and possibly add an additional direct measure.			

OUTCOME	MEASURE	KEY/RESPONSIBLE PERSONNEL	STATUS	ANTICIPATED DATE OF COMPLETION
		<b>Lead Faculty</b>	<b>Not Started</b>	<b>21-22AY</b>
<b>Action Details</b>	Assess Direct Measure ISM 645 Final Paper Students are meeting the 70 % target; however, review the final assignment and curriculum to ensure the alignment of the CLOs is a bench mark for final outcomes of the program. Student should succeed at the highest rate for the final assignment.			
OUTCOME	MEASURE	KEY/RESPONSIBLE PERSONNEL	STATUS	ANTICIPATED DATE OF COMPLETION
<b>1-5</b>		<b>Lead Faculty</b>	<b>Not Started</b>	<b>21-22AY</b>
<b>Action Details</b>	Review MISM curriculum mapping for better alignment throughout program.			
OUTCOME	MEASURE	KEY/RESPONSIBLE PERSONNEL	STATUS	ANTICIPATED DATE OF COMPLETION
<b>Action Details</b>				