



Our goal at Jostens is to be the Most Trusted Partner to our customers in celebrating their milestone moments and greatest achievements, including college graduation. We are taking precautions surrounding the COVID-19 crisis by prioritizing community health, our employees' health and the health of our students.

Therefore, we are unable to accept returns on regalia at this time.

We encourage you to keep your purchased regalia as a memento of your achievement.

In addition, we are unable to accept returns on any customized products such as Graduation Announcements, Class Rings, Diploma Frames and Fine Quality Regalia.

We appreciate your understanding.

The celebration of your accomplishment, acknowledging all your hard work, and celebrating one of life's most treasured events in the context of the changing environment is very important. We are confident we will persevere through this public health pandemic, deepening our resolve and employing the same virtues and beliefs on which we've built our traditions and promises to those we serve – America's graduate.

Thank you for your cooperation and Congratulations.