

**MASTER OF ARTS HEALTH CARE ADMINISTRATION ANNUAL ASSESSMENT PLAN & FINDINGS  
2017-2018 ACADEMIC YEAR**

	<i><b>PLO 1</b></i> <i>Apply health care financial and accounting concepts in organizational decision making.</i>	<i><b>PLO 2</b></i> <i>Apply principles of leadership in the developing of strategic goals, achieving organizational outcomes, and modeling professional values.</i>	<i><b>PLO 3</b></i> <i>Formulate health care decisions consistent with legal and ethical standards.</i>	<i><b>PLO 4</b></i> <i>Utilize health care information technology and statistical reasoning in organizational planning and decision-making.</i>	<i><b>PLO 5</b></i> <i>Demonstrate sensitivity to diversity in the health care setting.</i>	<i><b>PLO 6</b></i> <i>Evaluate health care outcomes using quality improvement and risk standards.</i>	<i><b>PLO 7</b></i> <i>Apply health care economic perspectives in the interpretation of health policy.</i>	<i><b>PLO 8</b></i> <i>Apply problem-solving approaches in the resolution of health care issues.</i>	<i><b>PLO 9</b></i> <i>Communicate the responsibility of a health care professional remaining current in their professional knowledge.</i>
<i>MHA601: Principles of Health Care Administration</i>	<b>I</b>	<b>I</b>	<b>I</b>	<b>I</b>	<b>I</b>	<b>I</b>	<b>I</b>	<b>I</b>	<b>I</b>
<i>MHA610: Introduction to BioStatistics</i>				<b>I</b>				<b>I</b>	
<i>MHA605: Business Intelligence</i>		<b>R</b>	<b>R</b>	<b>R</b>				<b>R</b>	
<i>MHA612: Financial and Managerial Accounting</i>	<b>R</b>					<b>R</b>			
<i>MHA616 Health Care Management Information Systems</i>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	
<i>MHA618: Health Economics</i>					<b>R</b>		<b>R</b>	<b>R</b>	<b>R</b>
<i>MHA620: Health Policy Analyses</i>		<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>	<b>R</b>		
<i>MHA622: Health Care Ethics &amp; Law</i>			<b>R</b>						

<i>MHA624: Continuous Quality Improvements and Risk Management</i>		R	R	R	R	R			
<i>MHA626: Strategic Planning &amp; Marketing in Health Care</i>	R	R	R	R	R		R	R	
<i>MHA628: Managed Care &amp; Contractual Services</i>	R	R	R	R	R	R	R	R	
<i>MHA690: Health Care Capstone</i>	M	M	M	M	M	M	M	M	M

I (Introduced), R (Reinforced), or M (Mastered).

<b>ANNUAL ASSESSMENT PLAN FINDINGS</b>					
<b>PLO 1 - Apply health care financial and accounting concepts in organizational decision making.</b>					
<b>MEASURE</b>	<b>ACCEPTABLE TARGET</b>	<b>TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET</b>	<b>TOTAL NUMBER OF STUDENT RECORDS OBSERVED</b>	<b>ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET</b>	<b>ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA</b>
Direct Measure 1: MHA612 Final Paper	70% or more MA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of each MHA 612 Final Paper rubric content criteria mapped at the Mastery level to PLO 1.	353	478	73.85%	EXCEEDS THE ACCEPTABLE TARGET

Direct Measure 2: MHA628 Final Paper	70% or more MA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of each MHA 628 Final Paper rubric content criteria mapped to PLO 1.	997	1170	85.21%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 3: MHA690 Research Paper	70% or more MA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of each MHA 690 Research Project rubric content criteria mapped at the Mastery level to PLO 1.	199	253	78.66%	EXCEEDS THE ACCEPTABLE TARGET

**PLO 2 - Apply principles of leadership in the developing of strategic goals, achieving organizational outcomes, and modeling professional values.**

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET
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4. INSUFFICIENT DATA					
Direct Measure 1: MHA626 Final Paper	70% or more MA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of each MHA 626 Final Paper rubric content criteria mapped at the Reinforced level to PLO 2.	1487	1827	81.39%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: MHA690 Research Paper	70% or more MA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of each MHA 690 Research Project rubric content criteria mapped at the Mastery level to PLO 2.	920	1261	72.96%	EXCEEDS THE ACCEPTABLE TARGET
PLO 3 - Formulate health care decisions consistent with legal and ethical standards.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS:  PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS:  1. EXCEEDS THE ACCEPTABLE TARGET  2. MEETS THE ACCEPTABLE TARGET

					<b>3. DOES NOT MEET THE ACCEPTABLE TARGET</b>  <b>4. INSUFFICIENT DATA</b>
Direct Measure 1: MHA612 Final Paper	70% or more MA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of each MHA 612 Final Paper rubric content criteria mapped at the Mastery level to PLO 3.	167	239	69.87%	DOES NOT MEET THE ACCEPTABLE TARGET
Direct Measure 2: MHA622 Final Paper	70% or more MA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of each MHA 622 Final Paper rubric content criteria mapped at the Reinforced level to PLO 3.	284	336	84.52%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 3: MHA690 Research Paper	70% or more MA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of each MHA 690 Research Project rubric content criteria mapped at the Mastery level to PLO 3.	199	253	78.66%	EXCEEDS THE ACCEPTABLE TARGET
<b>PLO 4 - Utilize health care information technology and statistical reasoning in organizational planning and decision-making.</b>					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT	TOTAL NUMBER OF		1. EXCEEDS THE ACCEPTABLE TARGET

		RECORDS MEETING ACCEPTABLE TARGET	STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: MHA610 Research Paper	70% or more MA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of each MHA 610 Research Paper rubric content criteria mapped to PLO 4.	46	66	69.70%	DOES NOT MEET THE ACCEPTABLE TARGET
Direct Measure 2: MHA690 Research Paper	70% or more MA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of each MHA 690 Research Project rubric content criteria mapped at the Mastery level to PLO 4.	192	252	76.19%	MEETS THE ACCEPTABLE TARGET
<b>PLO 5 - Demonstrate sensitivity to diversity in the health care setting.</b>					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING	TOTAL NUMBER OF STUDENT	ASSESSMENT RESULTS:	ASSESSMENT RESULTS:

		ACCEPTABLE TARGET	RECORDS OBSERVED	PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: MHA690 Research Paper	70% or more of MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of each MHA 690 Research Project rubric content criteria mapped at the Mastery level to PLO 5.	199	253	78.66%	MEETS THE ACCEPTABLE TARGET
<b>PLO 6 - Evaluate health care outcomes using quality improvement and risk standards.</b>					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING	1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET



				ACCEPTABLE TARGET	3. DOES NOT MEET THE ACCEPTABLE TARGET  4. INSUFFICIENT DATA
Direct Measure 1: MHA601 Final Paper	70% or more MA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of each MHA 601 Final Paper rubric content criteria mapped to PLO 6.	762	1061	71.82%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: MHA690 Research Paper	70% or more of MA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of each MHA 690 Research Project rubric content criteria mapped at the Mastery level to PLO 6.	199	253	78.66%	EXCEEDS THE ACCEPTABLE TARGET
<b>PLO 7 - Apply health care economic perspectives in the interpretation of health policy.</b>					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS:  PERCENTAGE OF STUDENT RECORDS MEETING	ASSESSMENT RESULTS:  1. EXCEEDS THE ACCEPTABLE TARGET

				ACCEPTABLE TARGET	2. MEETS THE ACCEPTABLE TARGET  3. DOES NOT MEET THE ACCEPTABLE TARGET  4. INSUFFICIENT DATA
Direct Measure 1: MHA690 Research Paper	70% or more of MA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of each MHA 690 Research Project rubric content criteria mapped at the Mastery level to PLO 7.	199	253	78.66%	EXCEEDS THE ACCEPTABLE TARGET
<b>PLO 8 - Apply problem-solving approaches in the resolution of health care issues.</b>					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS:  PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS:  1. EXCEEDS THE ACCEPTABLE TARGET  2. MEETS THE ACCEPTABLE TARGET

					<b>3. DOES NOT MEET THE ACCEPTABLE TARGET</b>  <b>4. INSUFFICIENT DATA</b>
Direct Measure 1: MHA690 Research Paper	70% of MHA 690 records must receive a basic, proficient, or distinguished evaluation on relevant content criteria mapped at the Mastery level to PLO 8.	199	253	78.66%	EXCEEDS THE ACCEPTABLE TARGET
<b>PLO 9 - Communicate the responsibility of a health care professional remaining current in their professional knowledge.</b>					
<b>MEASURE</b>	<b>ACCEPTABLE TARGET</b>	<b>TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET</b>	<b>TOTAL NUMBER OF STUDENT RECORDS OBSERVED</b>	<b>ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET</b>	<b>ASSESSMENT RESULTS:</b>  <b>1. EXCEEDS THE ACCEPTABLE TARGET</b>  <b>2. MEETS THE ACCEPTABLE TARGET</b>  <b>3. DOES NOT MEET THE ACCEPTABLE TARGET</b>  <b>4. INSUFFICIENT DATA</b>

Direct Measure 1: MHA601 Final Paper	70% or more MA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of each MHA 601 Final Paper rubric content criteria mapped to PLO 9.	1341	1184	71.14%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: MHA690 Research Paper	70% or more MA Health Care Administration records must be at the “Proficient” or “Distinguished” level on the evaluation of each MHA 690 Research Project rubric content criteria mapped to PLO 9.	192	252	76.19%	EXCEEDS THE ACCEPTABLE TARGET

**OVERALL RECOMMENDATIONS**

*Overall, it is recommended that the Program Chair for the Master of Arts in Health Care Administration review the assessment plans (including measures used, alignment mapping, and targets set) and Curriculum Map in preparation for the 2018-2019 assessment cycle. This will determine the appropriateness of the assignments and mapping for each PLO. In addition, the Program Chair should consider reviewing MHA612 and MHA610 as the acceptable targets for PLOs 3 and 4 were not met.*

**ANNUAL ASSESSMENT PLAN ACTION ITEM STATUS REPORT**

OUTCOME	MEASURE	KEY/RESPONSIBLE PERSONNEL	STATUS	ANTICIPATED DATE OF COMPLETION
<i>Action 01</i>	<i>Remove MHA612</i>	<i>Program Chair and Assessment Specialist</i>	<i>Completed</i>	<i>Q1 2019</i>
<i>Action details:</i>	<i>MHA612 will be removed because it has been revised and is not applicable to these program learning outcomes anymore.</i>			
OUTCOME	MEASURE	KEY/RESPONSIBLE PERSONNEL	STATUS	ANTICIPATED DATE OF COMPLETION

<b>Action 02</b>	<b>MHA610, MHA612, MHA620, MHA622, MHA624</b>	<b>Program Chair and Assessment Specialist</b>	<b>Completed</b>	<b>Q1 2019</b>
<b>Action details:</b>	<b>The curriculum map will be revised to match the current structure and components of the program.</b>			