

**BACHELOR OF ARTS IN HEALTH AND HUMAN SERVICES ANNUAL ASSESSMENT PLAN & FINDINGS
2015-2016 ACADEMIC YEAR**

	PLO 1 <i>Analyze health and human services delivery from political, socioeconomic, and psychosocial perspectives.</i>	PLO 2 <i>Evaluate social and human delivery systems at the individual, family, group, organization, and community levels.</i>	PLO 3 <i>Analyze social problems within the context of health care environments.</i>	PLO 4 <i>Evaluate ethical issues and challenges inherent in the provision of health and human services, and service provision.</i>	PLO 5 <i>Analyze human behaviors within the health and human services context.</i>	PLO 6 <i>Evaluate health and human services issues, challenges, and interventions.</i>	PLO 7 <i>Discuss the provision of health and human services from multi-cultural perspectives.</i>	PLO 8 <i>Identify effective communication components and strategies with diverse health and human services constituents.</i>
<i>HHS201: Introduction to Human Service</i>	I	I	I	I		I	I	I
<i>HHS307: Communication Skills for Health and Human Service Personnel</i>		I				R		R
<i>HHS310: Health and Human Services Culture: The Helping Relationship</i>			I	R	I	R	R	R
<i>HCA305: The U.S. Health Care System</i>	R	R	R			R		R
<i>SOC313: Social Implications of Medical Issues</i>	R	R	R			R		

<i>HCA415: Community and Public Health</i>	R			R		R	R	R
<i>HHS320: Cultural Awareness in the Human Services</i>	M			M	M	M		
<i>HCA430: Special Populations</i>		M	M			M	M	
<i>HHS435: Contemporary Issues, Trends, Health Law Ethics in Health and Human Services</i>	M			M		M		
<i>HHS440: Technology in Health and Human Services</i>								R
<i>HHS460: Research Methods in the Health and Human Services</i>	R	R	R	R	R	R	R	R
<i>HHS497: Health and Human Services Capstone</i>	M	M	M	M	M	M	M	M

I (Introduced), R (Reinforced), or M (Mastered).

ANNUAL ASSESSMENT PLAN FINDINGS

PLO 1 - Analyze health and human services delivery from political, socioeconomic, and psychosocial perspectives.

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HHS320 Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	117	152	67.50%	DOES NOT MEET THE ACCEPTABLE TARGET

Direct Measure 2: HHS435 Final Paper	70% or more of HHS 435 students must score a 70% or above on the HHS 435 Final Paper.	127	147	56.39%	DOES NOT MEET THE ACCEPTABLE TARGET
Direct Measure 3: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	905	1128	80.23%	EXCEEDS THE ACCEPTABLE TARGET
PLO 2 - Evaluate social and human delivery systems at the individual, family, group, organization, and community levels.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET

					4. INSUFFICIENT DATA
Direct Measure 1: HCA430 Research Paper	70% or more of BA Health and Human Services students must score a 70% or above on this measure.	12	16	75.0%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	905	1128	80.23%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 3: SOC313 Research Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	44	61	72.13%	EXCEEDS THE ACCEPTABLE TARGET
PLO 3 - Analyze social problems within the context of health care environments.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS	TOTAL NUMBER OF STUDENT	ASSESSMENT RESULTS:	ASSESSMENT RESULTS:

		MEETING ACCEPTABLE TARGET	RECORDS OBSERVED	PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA430 Research Paper	70% or more of BA Health and Human Services students must score a 70% or above on this measure.	12	16	75.0%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	905	1128	80.23%	EXCEEDS THE ACCEPTABLE TARGET
	70% or more BA Health and Human Services records must be at the "Proficient" or	44	61	72.13%	EXCEEDS THE ACCEPTABLE TARGET

Direct Measure 3: SOC313 Research Paper	"Distinguished" level on the evaluation of the content criteria mapped to this PLO.				
PLO 4 - Evaluate ethical issues and challenges inherent in the provision of health and human services, and service provision.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Indirect Measure 1: HHS307 Week 5 Discussion 2	70% or more of BA Health and Human Services students must score a 70% or above on this measure.	56	62	75.0%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 1: HHS320 Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	117	149	78.52%	EXCEEDS THE ACCEPTABLE TARGET

Direct Measure 2: HHS435 Final Paper	70% or more of HHS 435 students must score a 70% or above on the HHS 435 Final Paper.	127	147	56.39%	DOES NOT MEET THE ACCEPTABLE TARGET
Direct Measure 3: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	905	1128	80.23%	EXCEEDS THE ACCEPTABLE TARGET
PLO 5 - Analyze human behaviors within the health and human services context.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET

					3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HHS310 Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	158	199	79.40%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HHS320 Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	116	150	77.33%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 3: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	905	1128	80.23%	EXCEEDS THE ACCEPTABLE TARGET
PLO 6 - Evaluate health and human services issues, challenges, and interventions.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT	TOTAL NUMBER OF		

		RECORDS MEETING ACCEPTABLE TARGET	STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Indirect Measure 1: HHS201 Week 1 Discussion 2	70% or more of BA Health and Human Services students must score a 70% or above on this measure.	193	281	68.68%	DOES NOT MEET THE ACCEPTABLE TARGET
Direct Measure 1: HCA430 Research Paper	85% or more of BA Health and Human Services students must score a 70% or above on this measure.	12	16	75.0%	EXCEEDS THE ACCEPTABLE TARGET

Direct Measure 2: HHS435 Final Paper	70% or more of HHS 435 students must score a 70% or above on the HHS 435 Final Paper.	127	147	56.39%	DOES NOT MEET THE ACCEPTABLE TARGET
Direct Measure 3: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the “Proficient” or “Distinguished” level on the evaluation of the content criteria mapped to this PLO.	905	1128	80.23%	EXCEEDS THE ACCEPTABLE TARGET

PLO 7 - Discuss the provision of health and human services from multi-cultural perspectives.

MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET
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					4. INSUFFICIENT DATA
Direct Measure 1: HCA430 Research Paper	70% or more of BA Health and Human Services students must score a 70% or above on this measure.	12	16	75.0%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HHS320 Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	220	288	76.39%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 3: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	905	1128	80.23%	EXCEEDS THE ACCEPTABLE TARGET
PLO 8 - Identify effective communication components and strategies with diverse health and human services constituents.					
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS	ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET

		ACCEPTABLE TARGET		MEETING ACCEPTABLE TARGET	2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Indirect Measure 3: HHS307 Week 5 Discussion 2	85% or more of BA Health and Human Services students must score a 70% or above on this measure.	56	62	75.0%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 1: HCA415 Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	35	53	66.04%	DOES NOT MEET THE ACCEPTABLE TARGET
Direct Measure 2: HHS497 Capstone Final Paper	70% or more BA Health and Human Services records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	905	1128	80.23%	EXCEEDS THE ACCEPTABLE TARGET
OVERALL RECOMMENDATIONS					

N/A

ANNUAL ASSESSMENT PLAN ACTION ITEM STATUS REPORT				
OUTCOME	MEASURE	KEY/RESPONSIBLE PERSONNEL	STATUS	ANTICIPATED DATE OF COMPLETION
<i>Action 1</i>	<i>Updated Curriculum Map and Assessment Plan</i>	<i>BAHHS Program Chair</i>	<i>Completed</i>	<i>N/A</i>
<i>Action Details</i>	<i>HHS 307 was changed to HHS207 to reflect the 200 level content of the course.</i>			
OUTCOME	MEASURE	KEY/RESPONSIBLE PERSONNEL	STATUS	ANTICIPATED DATE OF COMPLETION
<i>Action 2</i>	<i>Updated Curriculum Map and Assessment Plan</i>	<i>BAHHS Program Chair</i>	<i>Completed</i>	<i>N/A</i>
<i>Action Details</i>	<i>HIM 301 replaced HHS 440.</i>			