

## BACHELOR OF ARTS HEALTH CARE ADMINISTRATION ANNUAL ASSESSMENT PLAN & FINDINGS 2017-2018 ACADEMIC YEAR

	PLO 1  Analyze the legal and ethical issues of healthcare systems.	PLO 2  Explore cultural and socialdemographic variables influencing the delivery of healthcare services.	PLO 3  Examine the provision of healthcare services within a regulatory environment.	PLO 4  Analyze the major financing systems of the U.S. healthcare services.	PLO 5  Analyze the major forces driving change in the healthcare system.	PLO 6  Assess the major issues confronting community and public health services.	PLO 7  Apply the theoretical dimensions of leadership within the health care environment.
HCA205: Introduction to Health Care	1	ı	ı	ı	ı	I	I
SOC313: Social Implications of Medical Issues		R	R		R	R	
BUS303: Human Resources Management		R	R		R		R
HCA322: Health Care Ethics and Medical Law	R	R	R				
HCA340: Managing in Health and Human Services	R	R		R		R	R
HCA375: Continuous Quality Monitoring and Accreditation	R		R	R	R		R
HCA415: Community and Public Health	R	R	R	R	R	R	R
HCA421: Health Care Planning and Evaluation		R	R	R	R		R
ACC281: Accounting Concepts for Health Care Professionals	R		R		R	R	R
HCA312: Health Care Finance	R		R	R	R	R	R
HCA430: Special Populations	R	М	R	R		R	
HCA459: Senior Project	M	М	M	M	M	М	М



I (Introduced), R (Reinforced), or M (Mastered).

## ANNUAL ASSESSMENT PLAN FINDINGS PLO 1 - Analyze the legal and ethical issues of healthcare systems. **MEASURE TOTAL NUMBER** TOTAL **ASSESSMENT ASSESSMENT ACCEPTABLE TARGET OF STUDENT NUMBER OF RESULTS: RESULTS:** RECORDS **STUDENT PERCENTAGE OF** 1. EXCEEDS THE **MEETING RECORDS STUDENT ACCEPTABLE ACCEPTABLE OBSERVED RECORDS TARGET TARGET MEETING** 2. MEETS THE **ACCEPTABLE ACCEPTABLE** TARGET **TARGET** 3. DOES NOT MEET THE ACCEPTABLE **TARGET** 4. INSUFFICIENT **DATA** 70% or more BA Health Care Administration Direct Measure 1: records must be at the "Proficient" or **EXCEEDS THE HCA205 Final Research** 699 813 85.98% "Distinguished" level on the evaluation of the ACCEPTABLE TARGET Paper content criteria mapped to this PLO.



Direct Measure 2: HCA322 Week 4 Assignment	70% of BA Health Care Administration students must receive a basic, proficient, or distinguished evaluation on relevant content criteria mapped at the Introduced level to PLO 1.	931	1174	79.30%	EXCEEDS THE ACCEPTABLE TARGET
PLO 2 - Explore cultura	al and social-demographic variables influenc	ing the delivery o	f healthcare serv	ices.	
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS:  PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS:  1. EXCEEDS THE ACCEPTABLE TARGET  2. MEETS THE ACCEPTABLE TARGET  3. DOES NOT MEET THE ACCEPTABLE TARGET  4. INSUFFICIENT DATA
Direct Measure 1: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	1291	2019	62.94%	DOES NOT MEET THE ACCEPTABLE TARGET



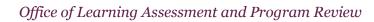
ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS:  PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS:  1. EXCEEDS THE ACCEPTABLE TARGET  2. MEETS THE ACCEPTABLE TARGET  3. DOES NOT MEET THE ACCEPTABLE TARGET  4. INSUFFICIENT DATA
70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	699	813	85.98%	EXCEEDS THE ACCEPTABLE TARGET
70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	1291	2019	62.94%	DOES NOT MEET THE ACCEPTABLE TARGET
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MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS:  PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	1. EXCEEDS THE ACCEPTABLE TARGET  2. MEETS THE ACCEPTABLE TARGET  3. DOES NOT MEET THE ACCEPTABLE TARGET  4. INSUFFICIENT DATA
Direct Measure 1: HCA205 Final Paper	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	628	795	78.99%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA312 Final Paper	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of rubric content criteria mapped to this PLO.	1378	2078	66.31%	DOES NOT MEET THE ACCEPTABLE TARGET
PLO 5 - Analyze the ma	ajor forces driving change in the healthcare	system.			
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING	TOTAL NUMBER OF STUDENT	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT	ASSESSMENT RESULTS:



		ACCEPTABLE TARGET	RECORDS OBSERVED	RECORDS MEETING ACCEPTABLE TARGET	1. EXCEEDS THE ACCEPTABLE TARGET  2. MEETS THE ACCEPTABLE TARGET  3. DOES NOT MEET THE ACCEPTABLE TARGET  4. INSUFFICIENT DATA
Direct Measure 1: HCA421 Week 3 Assignment	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	437	515	84.85%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	923	1503	61.41%	DOES NOT MEET THE ACCEPTABLE TARGET
PLO 6 - Assess the maj	or issues confronting community and public	health services.			
MEASURE	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING	TOTAL NUMBER OF STUDENT	ASSESSMENT RESULTS: PERCENTAGE OF STUDENT	1. EXCEEDS THE ACCEPTABLE TARGET





		ACCEPTABLE TARGET	RECORDS OBSERVED	RECORDS MEETING ACCEPTABLE TARGET	2. MEETS THE ACCEPTABLE TARGET  3. DOES NOT MEET THE ACCEPTABLE TARGET  4. INSUFFICIENT DATA
Direct Measure 1: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	1291	2019	63.94%	DOES NOT MEET THE ACCEPTABLE TARGET
PLO 7 - Apply the theo	ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	TOTAL NUMBER OF STUDENT RECORDS OBSERVED	ASSESSMENT RESULTS:  PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET	ASSESSMENT RESULTS:  1. EXCEEDS THE ACCEPTABLE TARGET  2. MEETS THE ACCEPTABLE TARGET

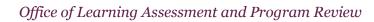


					3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA
Direct Measure 1: HCA421 Research Paper	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	375	498	75.30%	EXCEEDS THE ACCEPTABLE TARGET
Direct Measure 2: HCA459 Senior Project	70% or more BA Health Care Administration records must be at the "Proficient" or "Distinguished" level on the evaluation of the content criteria mapped to this PLO.	985	1518	64.89%	DOES NOT MEET THE ACCEPTABLE TARGET

## **OVERALL RECOMMENDATIONS**

Overall, it is recommended that the Program Chair for the Bachelor of Arts in Health Care Administration review the assessment plans (including measures used, alignment mapping, and targets set) and Curriculum Map in preparation for the 2018-2019 assessment cycle. This will determine the appropriateness of the assignments and mapping for each PLO. In addition, the Program Chair should consider reviewing HCA459 as the acceptable targets for PLOs 2, 3, 5, 6, and 7 were not met. Also, the Program Chair should consider reviewing HCA312 as the acceptable target for PLO 4 was not met.

ANNUAL ASSESSMENT PLAN ACTION ITEM STATUS REPORT						
OUTCOME	MEASURE	KEY/RESPONSIBLE PERSONNEL	STATUS	ANTICIPATED DATE OF COMPLETION		





Replace HCA205 with HCA459	HCA459 and HCA205	Program Chair and Assessment Specialist	Completed	Q1 2019	
Action details:	HCA205 will be replaced by the I program.	HCA459 final project to better show how students are developing at the end of th			
ОИТСОМЕ	MEASURE	KEY/RESPONSIBLE PERSONNEL	STATUS	ANTICIPATED DATE OF COMPLETION	
Remove HCA312	HCA312	Program Chair and Assessment Specialist	Completed	Q1 2019	
Action details:	Removing HCA312 because the course has been revised and the measure is no longer applicable.				