

The below email was sent to all Ashford University staff and faculty on March 25, 2020



Hello Ashford University Staff, Faculty, and our Zovio Colleagues,

Ashford University is firmly committed to providing high-level services to our students. We want to help students avoid worrying about the impacts of withdrawing from a course to address personal and family needs.

Please see the following additional resources you can refer to when working with students. Ashford's [COVID-19 website](#) is now available. This public site is a repository of all communications sent to students and faculty, and includes portal alerts, blogs developed by faculty, and links to our internal resources for faculty and staff. Please check back frequently for updated announcements, support resources, and other helpful information as well as make sure to share it with your students.

[Internal Policy Exceptions due to COVID-19](#) – This resource outlines the various processes that Ashford has identified that will allow an exception without having to go through the typical Policy Exception Request (PER) process. Please note each of these will be reviewed by the appropriate staff member to determine if the exception should be applied.

[AU COVID-19 FAQ](#) – This resource refers to the flexibility Ashford University has implemented to support students during this season of uncertainty. It includes information on how students can successfully reengage with their studies when they are ready.

We will continue to keep you informed of any additional updates and thank you for your ongoing care and support of our students.

Katie Scheie / VICE PRESIDENT, STUDENT AFFAIRS & UNIVERSITY REGISTRAR
Ashford University / Office of the Registrar