

**BACHELOR OF ARTS IN BUSINESS LEADERSHIP: ANNUAL ASSESSMENT PLAN & FINDINGS
2016-2017 ACADEMIC YEAR**

2016 – 2017 CURRICULUM MAP

| | PLO 1 | PLO 2 | PLO 3 | PLO 4 | PLO 5 |
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| | Examine the influence of leadership, vision, and strategic planning in a variety of organizations and environments. | Assess the process of leading others in environments increasingly characterized by change and complexity. | Apply principles of human behavior and motivation to maximize use of human resources. | Analyze methods of organization change and development. | Evaluate the most recent tools and concepts emerging in management and leadership. |
| <i>BUS 119: Principles of Personal & Organizational Leadership</i> | I | I | I | I | I |
| <i>BUS 250: Corporate and Social Responsibility</i> | | | I | | I |
| <i>MGT 330: Management for Organizations</i> | R | R | R | | |
| <i>BUS 318: Organizational Behavior</i> | R | R | R | I | R |
| <i>PSY 302: Industrial/Organizational Psychology</i> | R | R | R | R | R |
| <i>BUS 340: Business Communications</i> | | | R | | |
| <i>COM 325: Communication and Conflict</i> | R | | R | | |
| <i>MGT 380: Leadership for Organizations</i> | R | R | R | R | R |
| <i>MGT 425: Leadership and Motivation</i> | R | | R | | R |

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| <i>MGT 321: Assessing Leadership Skills</i> | R | R | | | R |
| <i>BUS 370: Organizational Development</i> | R | R | R | M | R |
| <i>MGT 450: Strategic Planning for Organizations</i> | R | R | R | R | R |
| <i>MGT 460: Leadership Priorities and Practice</i> | M | M | M | M | M |

I (INTRODUCED) R (REINFORCED) M (MASTERED)

| ANNUAL ASSESSMENT PLAN FINDINGS | | | | | |
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| PLO 1 - Examine the influence of leadership, vision, and strategic planning in a variety of organizations and environments. | | | | | |
| MEASURE | ACCEPTABLE TARGET | TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET | TOTAL NUMBER OF STUDENT RECORDS OBSERVED | ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET | ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA |
| Direct Measure 1: CPC Comprehensive Exam - Business Leadership Section | BA Business Leadership students, on average, must score at or above the average in the Peregrine Academic Services (PAS) Online Campus and Traditional Campus Aggregate Pools related to the Business Leadership section of the CPC comprehensive exam | N/A | 132 | On average BA Business Leadership students scored the same as the average of the | 2. MEETS THE ACCEPTABLE TARGET |

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| | when compared to other competitive programs. | | | Peregrine Academic Services Online Aggregate Pool and above the average of the Traditional Aggregate Pool on the Business Leadership section of the Common Professional Component comprehensive exam. | |
| Direct Measure 2: CPC Comprehensive Exam-Score | 90% must score 400 or higher on the CPC comprehensive exam. | N/A | N/A | Findings not available for the 2016-2017 Assessment period. | 4. INSUFFICIENT DATA |

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| <p>Direct Measure 3: MGT 380 Final Project</p> | <p>70% of BA Business Leadership students must receive a proficient or distinguished evaluation on relevant content criteria mapped to this PLO.</p> | <p>605</p> | <p>723</p> | <p>605 out of 723 (83.68%) of records evaluated indicate proficient or distinguished performance on this key assignment's content criteria mapped to this PLO at the Mastered level.</p> | <p>1. EXCEEDS THE ACCEPTABLE TARGET</p> |
| <p>Indirect Measure 1: End of Program Survey I understand the learning objectives of my courses.</p> | <p>70% or more of students exiting the program will express satisfaction on the End of Program Survey by indicating either “Agree” or “Strongly Agree.” The item to be used will be:</p> <ul style="list-style-type: none"> • I understand the learning objectives of my courses | <p>121</p> | <p>130</p> | <p>93.08% of BA Business Leadership students upon completion of the program during the 2016-17 assessment cycle indicated that they agreed or strongly agreed that they understand the learning objective of my courses.</p> | <p>1. EXCEEDS THE ACCEPTABLE TARGET</p> |

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| <p>Indirect Measure 2: End of Program Survey The curriculum was relevant to my professional needs.</p> | <p>70% or more of students exiting the program will express satisfaction on the End of Program Survey by indicating either “Agree” or “Strongly Agree.” The item to be used will be:</p> <ul style="list-style-type: none"> • The curriculum was relevant to my professional needs. | <p>120</p> | <p>134</p> | <p>72.31% of BA Business Leadership students upon completion of the program during the 2016-17 assessment cycle indicated that they agreed or strongly agreed that that the curriculum was relevant to their professional needs.</p> | <p>1. EXCEEDS THE ACCEPTABLE TARGET</p> |
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| PLO 2 - Assess the process of leading others in environments increasingly characterized by change and complexity. | | | | | |
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| MEASURE | ACCEPTABLE TARGET | TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET | TOTAL NUMBER OF STUDENT RECORDS OBSERVED | ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET | ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA |
| Direct Measure 1: CPC Comprehensive Exam - Business Communications Section | BA Business Leadership Students, on average, must score at or above the average in the Peregrine Academic Services (PAS) Online Campus and Traditional Campus Aggregate Pools related to the Business Communications section of the CPC comprehensive exam when compared to other competitive programs. | N/A | 132 | On average BA Business Leadership students scored below the average of the Peregrine Academic Services Online Aggregate Pool and above | 3. DOES NOT MEET THE ACCEPTABLE TARGET |

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| | | | | the average of the Traditional Aggregate Pool on the Business Communications section of the Common Professional Component comprehensive exam. | |
| Direct Measure 2: CPC Comprehensive Exam-Score | 90% must score 400 or higher on the CPC comprehensive exam. | N/A | N/A | Findings not available for the 2016-2017 Assessment period. | 4. INSUFFICIENT DATA |
| Direct Measure 3: BUS 370 Final Paper | 70% of BA Business Leadership students must receive a proficient or distinguished evaluation on relevant content criteria mapped to this PLO. | 359 | 420 | 359 out of 420 (85.48%) of records evaluated indicate proficient or distinguished performance on this key assignment's content criteria mapped to this PLO at the Reinforced level. | 1. EXCEEDS THE ACCEPTABLE TARGET |

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| <p>Indirect Measure 1: End of Program Survey – I understand the learning objectives of my courses.</p> | <p>70% or more of students exiting the program will express satisfaction on the End of Program Survey by indicating either “Agree” or “Strongly Agree.” The item to be used will be: <ul style="list-style-type: none"> • I understand the learning objectives of my courses </p> | <p>121</p> | <p>130</p> | <p>93.08% of BA Business Leadership students upon completion of the program during the 2016-17 assessment cycle indicated that they agreed or strongly agreed that they understand the learning objective of my courses.</p> | <p>1. EXCEEDS THE ACCEPTABLE TARGET</p> |
| <p>Indirect Measure 2: End of Program Survey - The curriculum was relevant to my professional needs</p> | <p>70% or more of students exiting the program will express satisfaction on the End of Program Survey by indicating either “Agree” or “Strongly Agree.” The item to be used will be: <ul style="list-style-type: none"> • The curriculum was relevant to my professional needs. </p> | <p>120</p> | <p>134</p> | <p>72.31% of BA Business Leadership students upon completion of the program during the 2016-17 assessment cycle indicated that they agreed or strongly agreed that that the curriculum was relevant to their professional needs.</p> | <p>1. EXCEEDS THE ACCEPTABLE TARGET</p> |

| PLO 3 - Apply principles of human behavior and motivation to maximize use of human resources. | | | | | |
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| MEASURE | ACCEPTABLE TARGET | TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET | TOTAL NUMBER OF STUDENT RECORDS OBSERVED | ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET | ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA |
| Direct Measure 1: CPC Comprehensive Exam - Business Ethics Section | BA Business Leadership students, on average, must score at or above the average in the Peregrine Academic Services (PAS) Online Campus and Traditional Campus Aggregate Pools related to the Business Ethics section of the CPC comprehensive exam when compared to other competitive programs. | N/A | 132 | On average BA Business Leadership students scored above the average of the Peregrine Academic Services Online Aggregate Pool and above | 2. MEETS THE ACCEPTABLE TARGET |

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| | | | | the average of the Traditional Aggregate Pool on the Business Ethics section of the Common Professional Component comprehensive exam. | |
| Direct Measure 2: CPC Comprehensive Exam-Score | 90% must score 400 or higher on the CPC comprehensive exam. | N/A | N/A | Findings not available for the 2016-2017 Assessment period. | 4. INSUFFICIENT DATA |
| Direct Measure 3: MGT 425 Final Project | 70% of BA Business Leadership students must receive a proficient or distinguished evaluation on relevant content criteria mapped to this PLO. | 496 | 582 | 496 out of 582 (85.22%) of records evaluated indicate proficient or distinguished performance on this key assignment's content criteria mapped to this PLO at the Reinforced level. | 1. EXCEEDS THE ACCEPTABLE TARGET |

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| <p>Indirect Measure 1: Findings for End of Program Survey – I understand the learning objectives of my courses</p> | <p>70% or more of students exiting the program will express satisfaction on the End of Program Survey by indicating either “Agree” or “Strongly Agree.” The item to be used will be:</p> <ul style="list-style-type: none"> • I understand the learning objectives of my courses | <p>121</p> | <p>130</p> | <p>93.08% of BA Business Leadership students upon completion of the program during the 2016-17 assessment cycle indicated that they agreed or strongly agreed that they understand the learning objective of my courses.</p> | <p>1. EXCEEDS THE ACCEPTABLE TARGET</p> |
| <p>Indirect Measure 2: End of Program Survey - The curriculum was relevant to my professional needs</p> | <p>70% or more of students exiting the program will express satisfaction on the End of Program Survey by indicating either “Agree” or “Strongly Agree.” The item to be used will be:</p> <ul style="list-style-type: none"> • The curriculum was relevant to my professional needs. | <p>120</p> | <p>134</p> | <p>72.31% of BA Business Leadership students upon completion of the program during the 2016-17 assessment cycle indicated that they agreed or strongly agreed that that the curriculum was relevant to their professional needs.</p> | <p>1. EXCEEDS THE ACCEPTABLE TARGET</p> |

| PLO 4 - Analyze methods of organization change and development. | | | | | |
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| MEASURE | ACCEPTABLE TARGET | TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET | TOTAL NUMBER OF STUDENT RECORDS OBSERVED | ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET | 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA |
| Direct Measure 1: CPC Comprehensive Exam - Business Integration and Strategic Management Section | BA Business Leadership students, on average, must score at or above the average in the Peregrine Academic Services (PAS) Online Campus and Traditional Campus Aggregate Pools related to the Business Integration and Strategic Management section of the CPC comprehensive exam when compared to other competitive programs. | N/A | 132 | On average BA Business Leadership students scored above the average of the Peregrine Academic Services Online Aggregate Pool, and above the average of the Traditional Aggregate Pool on the Business Integration and Strategic | 2. MEETS THE ACCEPTABLE TARGET |

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| | | | | Management section of the Common Professional Component comprehensive exam. | |
| Direct Measure 2: CPC Comprehensive Exam-Score | 90% must score 400 or higher on the CPC comprehensive exam. | N/A | N/A | Findings not available for the 2016-2017 Assessment period. | 4. INSUFFICIENT DATA |
| Direct Measure 3: BUS370 Final Paper | 70% of BA Business Leadership students must receive a proficient or distinguished evaluation on relevant content criteria mapped to this PLO. | 359 | 420 | 359 out of 420 (85.48%) of records evaluated indicate proficient or distinguished performance on this key assignment's content criteria mapped to this PLO at the Mastered level. | 1. EXCEEDS THE ACCEPTABLE TARGET |
| Indirect Measure 1: End of Program Survey – I understand the learning objectives of my courses | 70% or more of students exiting the program will express satisfaction on the End of Program Survey by indicating either “Agree” or “Strongly Agree.” The item to be used will be: | 121 | 130 | 93.08% of BA Business Leadership students upon completion of the program during the 2016-17 | 1. EXCEEDS THE ACCEPTABLE TARGET |

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| | <ul style="list-style-type: none"> I understand the learning objectives of my courses. | | | assessment cycle indicated that they agreed or strongly agreed that they understand the learning objective of my courses. | |
| <p>Indirect Measure 2: End of Program Survey - The curriculum was relevant to my professional needs</p> | <p>70% or more of students exiting the program will express satisfaction on the End of Program Survey by indicating either “Agree” or “Strongly Agree.” The item to be used will be:</p> <ul style="list-style-type: none"> The curriculum was relevant to my professional needs. | 120 | 134 | 72.31% of BA Business Leadership students upon completion of the program during the 2016-17 assessment cycle indicated that they agreed or strongly agreed that that the curriculum was relevant to their professional needs. | 1. EXCEEDS THE ACCEPTABLE TARGET |

| PLO 5 - Evaluate the most recent tools and concepts emerging in management and leadership. | | | | | |
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| MEASURE | ACCEPTABLE TARGET | TOTAL NUMBER OF STUDENT RECORDS MEETING ACCEPTABLE TARGET | TOTAL NUMBER OF STUDENT RECORDS OBSERVED | ASSESSMENT RESULTS: PERCENTAGE OF STUDENT RECORDS MEETING ACCEPTABLE TARGET | ASSESSMENT RESULTS: 1. EXCEEDS THE ACCEPTABLE TARGET 2. MEETS THE ACCEPTABLE TARGET 3. DOES NOT MEET THE ACCEPTABLE TARGET 4. INSUFFICIENT DATA |
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| <p>Direct Measure 1: CPC Comprehensive Exam - Business Leadership Section</p> | <p>BA Business Leadership students, on average, must score at or above the average in the Peregrine Academic Services (PAS) Online Campus and Traditional Campus Aggregate Pools related to the Business Leadership section of the CPC comprehensive exam when compared to other competitive programs.</p> | <p>N/A</p> | <p>132</p> | <p>On average BA Business Leadership students scored the same as the average of the Peregrine Academic Services Online Aggregate Pool and above the average of the Traditional Aggregate Pool on the Business Leadership section of the Common Professional Component comprehensive exam.</p> | <p>2. MEETS THE ACCEPTABLE TARGET</p> |
| <p>Direct Measure 2: CPC Comprehensive Exam-Score</p> | <p>90% must score 400 or higher on the CPC comprehensive exam.</p> | <p>N/A</p> | <p>N/A</p> | <p>Findings not available for the 2016-2017 Assessment period.</p> | <p>4. INSUFFICIENT DATA</p> |
| <p>Direct Measure 3: CPC Comprehensive Exam – Management Section</p> | <p>BA Business Leadership students, on average, must score at or above the average in the Peregrine Academic Services (PAS) Online Campus and Traditional Campus Aggregate Pools related to the Management section of</p> | <p>N/A</p> | <p>132</p> | <p>On average BA Business Leadership students scored below the average of the Peregrine</p> | <p>2. MEETS THE ACCEPTABLE TARGET</p> |

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| | the CPC comprehensive exam when compared to other competitive programs. | | | Academic Services Online Aggregate Pool and above the average of the Traditional Aggregate Pool on the Management section of the Common Professional Component comprehensive exam. | |
| Direct Measure 3: MGT460 Final Paper | 70% of BA Business Leadership students must receive a proficient or distinguished evaluation on relevant content criteria mapped to this PLO. | 80 | 114 | 80 out of 114 (70.18%) of records evaluated indicate proficient or distinguished performance on this key assignment's content criteria mapped to this PLO at the Mastered level. | 1. EXCEEDS THE ACCEPTABLE TARGET |
| Indirect Measure 1: End of Program Survey – I understand the learning objectives of my courses | 70% or more of students exiting the program will express satisfaction on the End of Program Survey by indicating either “Agree” or “Strongly Agree.” The item to be used will be: | 121 | 130 | 93.08% of BA Business Leadership students upon completion of the program during | 1. EXCEEDS THE ACCEPTABLE TARGET |

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| | <ul style="list-style-type: none"> I understand the learning objectives of my courses. | | | the 2016-17 assessment cycle indicated that they agreed or strongly agreed that they understand the learning objective of my courses. | |
| <p>Indirect Measure 2: End of Program Survey - The curriculum was relevant to my professional needs</p> | <p>70% or more of students exiting the program will express satisfaction on the End of Program Survey by indicating either “Agree” or “Strongly Agree.” The item to be used will be:</p> <ul style="list-style-type: none"> The curriculum was relevant to my professional needs. | 120 | 134 | 72.31% of BA Business Leadership students upon completion of the program during the 2016-17 assessment cycle indicated that they agreed or strongly agreed that that the curriculum was relevant to their professional needs. | 1. EXCEEDS THE ACCEPTABLE TARGET |

| OVERALL RECOMMENDATIONS | | | | |
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| <p>Overall, it is recommended that the Program Chair for the Bachelor of Arts in Business Leadership review the assessment plans (including measures used, alignment mapping, and targets set) and Curriculum Map in preparation for the 2017-2018 assessment cycle. This will determine the appropriateness of the assignments and mapping for each PLO.</p> | | | | |
| ANNUAL ASSESSMENT PLAN ACTION ITEM STATUS REPORT | | | | |
| OUTCOME | MEASURE | KEY/RESPONSIBLE PERSONNEL | STATUS | ANTICIPATED DATE OF COMPLETION |
| <i>PLOs 1-5</i> | <i>Continued levels of student achievement on all PLOs.</i> | <i>Program Chair and Faculty</i> | <i>In progress</i> | <i>June 2018</i> |
| Action Details | <i>Because all acceptable targets were met, the Program Chair for the Bachelor of Arts in Business Leadership and faculty will continue to monitor learning outcomes achievement on PLO 1 throughout the 17-18 academic year.</i> | | | |